

United States Postal Service®

# INDUSTRYALERT

December 23, 2021

## [DEC-27-2021 DATA FEEDS] **USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR**

On Monday, **December 27**, 2021), from **8:00 AM CT - 2:00 PM CT**, the United States Postal Service has scheduled system activities consisting of software updates which are critical to our technology infrastructure.

During the cited timeframe, there will be an impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  - Pricing Notification
  - Final Notification
- **EPS** data feeds to IV-MTR

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the scheduled Release Day [**Monday, December 27**, 2021]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

**NOTE: Delivery of packages IS NOT impacted during scheduled system events.**

During normal business hours (**7:00 AM CT – 5:00 PM CT**), please direct any inquiries or concerns to the **IV Solutions Center** via eMail [ [InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov) ] or telephone [ 1-800-238-3150, Option 2 ].

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